





HOLOLENS & APP SET UP

 Follow in-device instructions to set up your HoloLens connect to your WiFi network, or work with IT Support at your organization to do so.


 1. Extend the sleep settings for the device. We recommend 30 minutes plugged in and 20 minutes on battery. **(Settings> System> Power & Sleep)**

2. Ensure any pending Operating System updates have been completed. Because the device sometimes checks for updates before it is fully online, you will want to force check for updates. **(Settings> Update & Security> Windows Update)**

 Launch the Microsoft Store app on your HoloLens headset. Use the search feature to locate the GigXR apps you need. Get and Install each.

 Unless you are using an MDM (mobile device management) system, this process must be repeated on each headset.

HOLOPATIENT APP INSTALL

 **If you have purchased access to HoloPatient, to complete the app installation you need to log in and download some additional content. Please be sure to do this before any training commences.**

1. On any web browser go to **system.gigxr.com** and use the following credentials to log in:
username: demo+setup@gigxr.com
password: HPsetup1

These are only for pre-training access to HoloPatient for set-up. If you already have a GigXR account, please use those credentials instead.

2. Launch HoloPatient in the headset and select **"QR login"**. On the browser screen, select **"Headset Login"** to get a QR code. Look at the QR code so that it is within the frame in the headset view. This will log you in to the app.

3. On the Calibration screen, select **"Skip Cal"**

At the bottom of the next screen, select **"download"**

Then select **"download all"**

If you have extended the sleep settings, you may remove the device while the download is running, and periodically check the progress.

A full download may take about an hour, depending on bandwidth.

This is a one-time install process!